

Terms and Conditions

Welcome to our Luxury Suites Tyser Tower at Maryland Stadium and Xfinity Center at the University of Maryland. Our menus and services are designed so that you can relax, have a blast, and focus on the game.

Suite Representative

One designated person (Suite Representative) will place orders, talk with the servers, discuss special arrangements, and is responsible for paying (signing) invoices.

Placing Orders

Orders may be placed in accordance with the events schedule posted on our website at suites.umd.edu.

Delivery and Service

Food will be delivered at the times you specify when you place your web order. You may specify food delivery for start of the game or halftime for each item ordered. The default delivery time for food delivery is approximately 90 minutes before the start of the game. Special instructions can be entered during web ordering if needed.

Game Day Orders

A limited menu is available during the game. Give your game day order to your suite attendant and allow 45 minutes for delivery. Food or beverages ordered during the event require either a credit card to be charged at the time of order or a card on file to be charged with the authorization of the Suite Representative.

Arrangements for Payment

Suite holders must enter a valid University of Maryland charge account or a credit card when placing an order through the website. All invoices are billed or charged after the event. Game Day Orders must be paid at the time the order is placed.

Service Charge and Sales Tax

Both advance and game day orders are subject to a 6% food and non-alcoholic sales tax and a 9% alcoholic beverage sales tax, plus a fifteen percent service charge.

Cancellation Policy

To cancel an order without penalty fee, call us at 301-314-8555 no later than 4:00 p.m. two business days before the event. Orders cancelled less than two business days before the event will be charged at 50% of the invoice price.

Food and Beverage Service

The University of Maryland policy requires that suite holders and guests use Terptations for food and beverage service in the suites. Outside food or beverages may not be brought into Maryland Stadium or Xfinity Center.

Food or beverages purchased elsewhere in Maryland Stadium or Xfinity Center are not permitted in Tyser Tower or Xfinity Suites, and food or beverages served in the suites may not be removed from the Suite. Any food or beverages brought into the Suites are subject to confiscation.

Alcohol (Tyser Tower and Xfinity Center)

The University of Maryland and the Athletics Council have developed the following policies for the safe service of liquor, beer and wine.

Alcoholic beverages may be ordered through Suites by Good Tidings at Tyser Tower and Xfinity Center and cannot be otherwise brought into from the outside or removed from the premises. Any outside alcoholic beverages brought into Tyser Tower and Xfinity Center are subject to confiscation.

Alcohol can be ordered only if food is also ordered for the suite. No suite will be sold alcohol without a food purchase for that game.

Each suite may purchase a maximum of four servings of alcoholic beverage per guest for each game. One bottle of beer is one serving and one bottle of wine is five servings. This applies to alcohol ordered before or during a game and no additions above this level can be allowed.

All purchased alcohol will be kept in a locked cabinet or refrigerator until the suite representative contacts the server who will unlock it. Orders for alcohol cannot be placed after the end of the third quarter for both football and women's basketball and 10 minutes before the end of a men's basketball game. Unconsumed alcohol may not be removed from the suite at the conclusion of the game. Any unconsumed alcoholic beverages can be stored and locked in your suite for future use.

- Alcohol must be poured into cups provided in the suite and may not at any time be consumed from cans or bottles.

The minimum drinking age in the state of Maryland is 21 years of age. Each suite is responsible for monitoring and controlling the service and consumption of alcohol within the suite. The University's

Alcoholic Beverage Control officials and the suite attendants are authorized to enter the suite to check identification and monitor alcohol consumption.

The University of Maryland assumes no responsibility for the service, possession or consumption of alcoholic beverages in the suite. Underage drinking and the possession or use of alcohol in any manner contrary to law is prohibited. These rules and regulations apply to suite holders and occupants of the suite regardless of whether the suite owner is present.